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#### Introduction



In this guide we are going to evaluate why product portfolio management matters. The truth is that most insurance agents simply do not think about it or have never heard of the term before.

Remember an agent's product portfolio is very similar to an investment portfolio. With an investment portfolio we are told that we should diversify between stocks, bonds, mutual funds and other investments to reduce the risk of adverse market conditions.

So how exactly is an agent's product portfolio like an investment portfolio? The diversification of assets within an investment portfolio is supposed to provide the investor with a level of insulation against adverse market conditions and allow the investor to take advantage of future opportunities.

Let's start with the comparison of adverse market conditions. With a financial portfolio adverse market conditions are often related to drops in the stock market or declining interest rates.

With an agent's product portfolio, this equates to the demographic of leads they are receiving and the competitive nature of the products that they have to offer.

For example, if a Medicare Supplement agent purchased direct mail leads and most of people who responded were enrolled in group coverage, Medicare Advantage and Medicaid, this would be considered an adverse market condition.

Another example would be if most people who responded with Medicare Supplement coverage were uninsurable or carried a plan where the agent could not compete against their premium rates.

With a product portfolio, the goal of the insurance agent is to create a portfolio of products that will limit their exposure to adverse market conditions and allow them to take advantage of opportunities.

The insurance agent achieves this by implementing a diversification of products like Medicare Supplements, Life Insurance, Short-Term Nursing Home, Long-Term Nursing Home, Home Health Care, Cancer, Single Premium Life and Annuities.

The insurance agent's product portfolio determines the outcome of their renewal commission income. That renewal commission income is often the insurance agent's greatest financial asset.

Therefore, the agent's "product portfolio" directly affects the largest asset in their financial portfolio which is their "renewal commissions" and yet many agents do not even think about diversification of their product portfolio.

#### Introduction



Does that make any sense at all? If an agent does not manage their product portfolio, they subject themselves to adverse market conditions. This results in a lower income and a higher acquisition cost per sale. Often, these are the same agents that complain about all of the outside factors or market conditions that are hindering their success.

That is exactly like the investor who puts everything into Stocks and then complains about the stock market declining.

The most successful agents understand the importance of product portfolio management and put their focus on developing a comprehensive portfolio of products based not only premium rates but <u>unique policyholder benefits</u>.

It is important to remember that "Product Portfolio Management" is the main area where agent's struggle. Their tool bag simply does not have the tools necessary to take advantage of every opportunity.

In this guide we are going to break-down the unique policyholder benefits associated with each of the non-certification products. This will help you identify the gaps in your product portfolio.

All of us at JLS Sales Academy look forward to joining you on your journey to "Seven Figure Wealth."

Jerry S. Smith

## Life Insurance-Final Expense



| Important Features: These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |       |      |  |
|--|---|-------|------|--|
|  | Waiver of Premium for nursing home confinement    | O Yes | ○ No |  |
| 1  | Company Name:                                     |       |      |  |
|  | Accelerated benefit for nursing home confinement  | O Yes | ○ No |  |
| 2  | Company Name:                                     |       |      |  |
| 2  | Accelerated Benefit for Home Health Care          | ○ Yes | ○ No |  |
| 3  | Company Name:                                     |       |      |  |
| ,  | Optional Irrevocable Funeral Trust                | ○ Yes | ○ No |  |
| 4  | Company Name:                                     |       |      |  |
| _  | Optional Irrevocable Estate Planning Trust        | O Yes | ○ No |  |
| 5  | Company Name:                                     |       |      |  |
|  | Top 5 on lowest premium                           | ○ Yes | ○ No |  |
| 6  | Company Name:                                     |       |      |  |
| -  | Optional Paid-Up Single Premium Rider             | ○ Yes | ○ No |  |
| 7  | Company Name:                                     |       |      |  |
| 0  | Structured Payout Beneficiary Designation         | ○ Yes | ○ No |  |
| 8  | Company Name:                                     |       |      |  |
| 0  | Guaranteed Issue Product                          | ○ Yes | ○ No |  |
| 9  | Company Name:                                     |       |      |  |
| 10   | Company offers a reimbursement for sales training | ○ Yes | ○ No |  |
| 10   | Company Name:                                     |       |      |  |
| For every question that you answered "No" you have a gap in your product portfolio.  |   |       |      |  |

# Single Premium Life



| Important Features: These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |       |      |
|--|---|-------|------|
| 1  | Accelerated benefit for nursing home confinement    | O Yes | ○ No |
|  | Company Name:                                       |       |      |
|  | Accelerated Benefit for Home Health Care            | O Yes | ○ No |
| 2  | Company Name:                                       |       |      |
| 3  | Optional Irrevocable Funeral Trust                  | ○ Yes | ○ No |
|  | Company Name:                                       |       |      |
| ,  | Optional Irrevocable Estate Planning Trust          | O Yes | ○ No |
| 4  | Company Name:                                       |       |      |
| _  | Structured Payout Beneficiary Designation           | O Yes | ○ No |
| 5  | Company Name:                                       |       |      |
|  | Guaranteed Issue Product                            | ○ Yes | ○ No |
| 6  | Company Name:                                       |       |      |
| -  | Company offers a reimbursement for sales training   | O Yes | ○ No |
| 7  | Company Name:                                       |       |      |
| 8  | Company has a product for accepting qualified funds | O Yes | ○ No |
|  | Company Name:                                       |       |      |
| For every question that you answered "No" you have a gap in your product portfolio.  |   |       |      |

#### Short-Term Care Insurance



| Important Foatures  |   |       |      |
|---|---|-------|------|
| Important Features:  These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |       |      |
| 1   | Has a restoration of benefits up to three times   | ○ Yes | ○ No |
|   | Company Name:                                     |       |      |
|   | Has optional Home Health Care benefits            | ○ Yes | ○ No |
| 2   | Company Name:                                     |       |      |
|   | Offers Inflation and Guarantee Purchase option    | ○ Yes | ○ No |
| 3   | Company Name:                                     |       |      |
| _   | Covers Adult Day Care                             | ○ Yes | ○ No |
| 4   | Company Name:                                     |       |      |
| _   | Covers Assisted Living                            | ○ Yes | ○ No |
| 5   | Company Name:                                     |       |      |
|   | Covers Hospice Care Facility                      | ○ Yes | ○ No |
| 6   | Company Name:                                     |       |      |
| _   | Offers Spousal and Non-Tobacco Discount           | ○ Yes | ○ No |
| 7   | Company Name:                                     |       |      |
|   | Provides Respite Care Benefits                    | ○ Yes | ○ No |
| 8   | Company Name:                                     |       |      |
|   | Offers 1st day coverage                           | ○ Yes | ○ No |
| 9   | Company Name:                                     |       |      |
|   | Company offers a reimbursement for sales training | ○ Yes | ○ No |
| 10  | Company Name:                                     |       |      |
| For every question that you answered "No" you have a gap in your product portfolio.   |   |       |      |

#### Home Health Care



| Important Features:  These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |       |      |  |
|---|---|-------|------|--|
|   | "Return of Premium" benefit                       | ○ Yes | ○ No |  |
| 1   | Company Name:                                     |       |      |  |
|   | Optional Prescription Drug Benefit                | ○ Yes | ○ No |  |
| 2   | Company Name:                                     |       |      |  |
| 3   | Coverage for Home Health Aides?                   | ○ Yes | ○ No |  |
|   | Company Name:                                     |       |      |  |
| ,   | Optional Dental/Vision?                           | ○ Yes | ○ No |  |
| 4   | Company Name:                                     |       |      |  |
| _   | Plan is underwritten on 5 questions or less       | ○ Yes | ○ No |  |
| 5   | Company Name:                                     |       |      |  |
|   | Company offers a reimbursement for sales training | ○ Yes | ○ No |  |
| 6   | Company Name:                                     |       |      |  |
| For every question that you answered "No" you have a gap in your product portfolio.   |   |       |      |  |

## **Hospital Indemnity**



| The | portant Features: ese features give you the ability to address multiple pain points with your clied ough each of them record whether you currently have access to a product with |       | •    |
|-----|--|-------|------|
| 1   | Does the policy have a guaranteed issue Medicare Supplement option for disenrollment from a Medicare Advantage Plan?   | ○ Yes | ○ No |
|     | Company Name:  |       |      |
|     | Guaranteed issue for issue ages 64 1/2 to 65 1/2   | ○ Yes | ○ No |
| 2   | Company Name:  |       |      |
| 3   | First Occurrence Cancer Benefit  | ○ Yes | ○ No |
|     | Company Name:  |       |      |
| ,   | Skilled Nursing Home Benefits  | ○ Yes | ○ No |
| 4   | Company Name:  |       |      |
| _   | Observation Unit Benefit   | ○ Yes | ○ No |
| 5   | Company Name:  |       |      |
|     | Household Premium Discount   | ○ Yes | ○ No |
| 6   | Company Name:  |       |      |
| 7   | Company offers a reimbursement for sales training  | ○ Yes | ○ No |
|     | Company Name:  |       |      |
| For | For every question that you answered "No" you have a gap in your product portfolio.  |       |      |

#### Cancer Insurance



| Important Features: These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |       |      |
|--|---|-------|------|
| 1  | Additional Occurrence Benefit                     | ○ Yes | ○ No |
|  | Company Name:                                     |       |      |
|  | Optional Heart and Stroke Benefit                 | ○ Yes | ○ No |
| 2  | Company Name:                                     |       |      |
| 3  | Wellness Benefits-Prescreening                    | ○ Yes | ○ No |
|  | Company Name:                                     |       |      |
|  | Second Opinion Coverage                           | ○ Yes | ○ No |
| 4  | Company Name:                                     |       |      |
| 5  | Travel Benefit                                    | ○ Yes | ○ No |
|  | Company Name:                                     |       |      |
| 6  | Lump Sum Diagnosis Benefit                        | ○ Yes | ○ No |
|  | Company Name:                                     |       |      |
| 7  | Coverage available to age 99                      | ○ Yes | ○ No |
|  | Company Name:                                     |       |      |
| 8  | Continuous Benefits After Lump Sum Benefit        | ○ Yes | ○ No |
| •  | Company Name:                                     |       |      |
| 9  | Company offers a reimbursement for sales training | ○ Yes | ○ No |
|  | Company Name:                                     |       |      |
| For every question that you answered "No" you have a gap in your product portfolio.  |   |       |      |

## Dental-Vision-Hearing



| Important Features: These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |       |      |
|--|---|-------|------|
|  | Day One-Dental Benefits                               | ○ Yes | ○ No |
| 1  | Company Name:   |       |      |
|  | Day One-Hearing Benefits                              | ○ Yes | ○ No |
| 2  | Company Name:   |       |      |
| _  | Day One-Vision Benefits                               | ○ Yes | ○ No |
| 3  | Company Name:   |       |      |
| 4  | No Network Requirements                               | ○ Yes | ○ No |
|  | Company Name:   |       |      |
| _  | \$0 Deductible  | ○ Yes | ○ No |
| 5  | Company Name:   |       |      |
|  | Replacement of hearing aids after 12 months           | ○ Yes | ○ No |
| 6  | Company Name:   |       |      |
| _  | Replacement of glasses or contact lens after 6 months | ○ Yes | ○ No |
| 7  | Company Name:   |       |      |
|  | Issue To Age 84                                       | ○ Yes | ○ No |
| 8  | Company Name:   |       |      |
| _  | Benefits up to \$2000 annually                        | ○ Yes | ○ No |
| 9  | Company Name:   |       |      |
| 10   | Company offers a reimbursement for sales training     | ○ Yes | ○ No |
|  | Company Name:   |       |      |
| For every question that you answered "No" you have a gap in your product portfolio.  |   |       |      |

## Medicare Supplement



| Important Features: These features give you the ability to address multiple pain points with your clients. As you go through each of them record whether you currently have access to a product with those features. |   |            |  |  |
|--|---|------------|--|--|
| 1  | Competitive Rates in the Top 10                 | ○ Yes ○ No |  |  |
|  | Company Name:                                   |            |  |  |
| 2  | Agent friendly underwriting                     | ○ Yes ○ No |  |  |
|  | Company Name:                                   |            |  |  |
| 3  | Has electronic application                      | ○ Yes ○ No |  |  |
|  | Company Name:                                   |            |  |  |
|  | Has voice signature application                 | ○ Yes ○ No |  |  |
| 4  | Company Name:                                   |            |  |  |
| _  | Company also offers STC insurance               | ○ Yes ○ No |  |  |
| 5  | Company Name:                                   |            |  |  |
|  | Company also offers Home Health Care Coverage   | ○ Yes ○ No |  |  |
| 6  | Company Name:                                   |            |  |  |
| _  | Company offers final expense insurance          | ○ Yes ○ No |  |  |
| 7  | Company Name:                                   |            |  |  |
| 8  | Company offers reimbursement for sales training | ○ Yes ○ No |  |  |
|  | Company Name:                                   |            |  |  |
| For every question that you answered "No" you have a gap in your product portfolio.  |   |            |  |  |



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Success is not accidental!

Jerry S. Smith